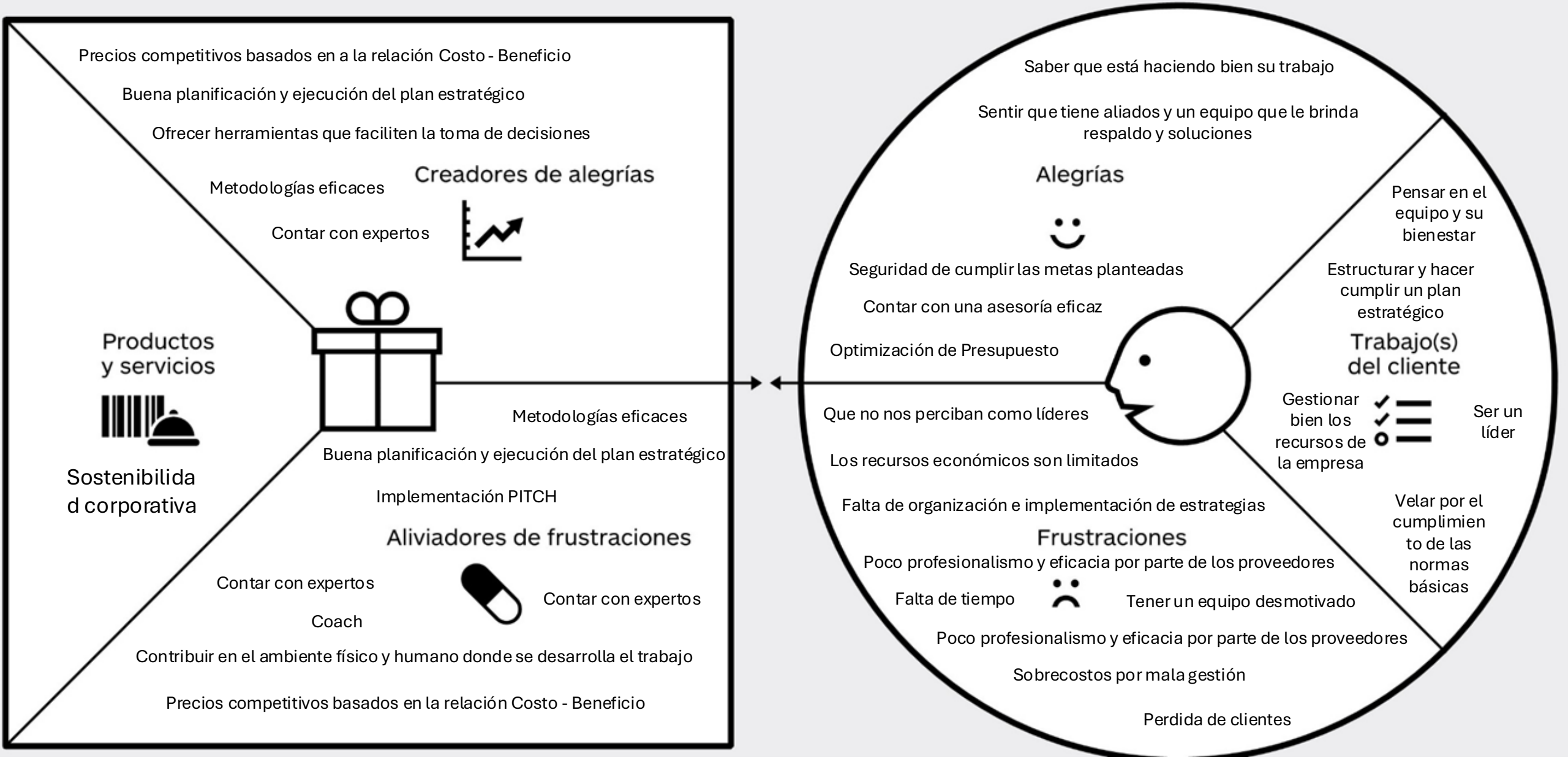Anexo 2. Mapa empatía G3